

LTSS TRAINING TODAY

MAY 2022



What is PERLSS?

Pre-Admission Evaluations and Referrals for Long-Term Services and Supports (PERLSS) is a modern, cloud-hosted solution that will fully replace and expand the functionality of the TennCare Pre-Admission Evaluation System (TPAES).

*****Important Updates*****

Please be on the look out for an **important memo** which highlights key dates for access, training and go live

PERLSS Key Features

- All programs will be integrated into one system with specific application flows and streamlined workflows.
- Referrals, PAEs, Transitions, Notices, Appeals, Tasks, and Documents will be viewable at anytime.
 - Integration with TEDS, MMIS, and MDM will automatically update level of care, Medicaid eligibility and enrollment details.
- System driven Tasks, Notifications, and Dashboard reporting will reduce the need for partner emails.

PERLSS Impacts

The following programs will be impacted by the PERLSS system implementation:

- CHOICES
- Employment and Community First (ECF) CHOICES
- Intermediate Care Facilities (ICF/IID)
- Program for All-Inclusive Care for the Elderly (PACE)
- Comprehensive Aggregate Cap (CAC) Waiver
 - Katie Beckett (KB)

Questions?

- For issues regarding Choices, effective or end dates, etc. and PAEs, please contact the LTSS help desk at 1-877-224-0219.
- For issues regarding Medicaid or Patient Liability, please contact Member Services via TennCare Connect at 1-855-259-0701.
- For questions regarding PERLSS, please contact LTSS.Training@tn.gov.

PERLSS Training

- Training will be introduced in the coming weeks. The training will be specifically designed with each entity and user role in mind. Computer Based Training will be utilized to ensure the training is virtual, interactive, and completed in your own time.
- Managed and scheduled through a Learning Management System.



Please forward to staff in your company that complete or submit TennCare (Medicaid) PAEs/PASRRs. This contains important information for all TPAES users.

State of Tennessee Division of TennCare

Help Desk Tips, 8:00-4:30 (CT), 1-877-224-0219 or LTC.Operations@tn.gov

This document is for TPAES users only. Please do not distribute to the public.